

ATM  
OF AMERICA, INC.

October 14, 2011

Dear Valued Customer,

The Department of Justice has issued a final ruling on the Americans with Disabilities Act Accessible Design (ADAAD). The ADAAD standards will be going into effect March 15, 2012. Every deployed terminal in the United States (whether owned by ISOs, merchants, ATM operators, financial institutions, whomever) must be fully compliant with the requirements or standards for accessible design that were published in 2010.

These standards include, but are limited to:

- **Voice Guidance** – All ATMs must be speech enabled to service visually impaired consumers
- **Braille Instructions** – Braille instructions to initiate the voice guidance feature must be provided
- **Height and Reach** – ATMs reach must equal 48 inches
- **Clear Floor Space** – The area around the machine needs to equal 48 inches by 48 inches
- **Input Device** – Key surfaces on input device controls must be raised above the surrounding surfaces
- **Numeric Keypads** – Keypads must be arranged in a 12-key ascending layout or descending layout
- **Function Keys** – Function keys must be designed to contrast visually from their background surfaces
- **Display Screen** – Must be visible from 40 inches above the center of the floor in front of the ATM. Characters must be in sans serif font. A minimum of 3/16 in. high, and contrast with their background
- **Terminal Location** - The law requires a terminal inside a location and one outside the same location be considered two separate locations and both must be compliant. However, if there are two terminals within a location (i.e. merchant store), then only one of the terminals needs to be upgraded

For more information regarding ATM machine standards required by the Americans with Disabilities Act Accessible Design (ADAAD): <http://www.ada.gov/regs2010/2010ADAStandards/2010ADAstandards.htm>

To ensure compliance for all terminals under the ATM of America brand, we would appreciate your efforts in being proactive and contacting us to complete this mandatory federal requirement. Each ATM owner is responsible for any expenses resulting from these enhancements. To estimate potential expenditures, locate your machine on the form attached.











Please contact Jason Sitto or Katherine Shabo for more information and to schedule an on-site visit to perform the upgrade.

**Please note, if you refuse to upgrade your ATM to the new ADAAD standards, your business will be exposed to a class action lawsuit.**

Thank you in advance for your cooperation.

Sincerely,

Katherine Shabo  
Compliance Department Manager

	<p>Hyosung 1500 Tranax 1500</p>	<p>Description</p> <ul style="list-style-type: none"> <li>- These units all have headphone jacks.</li> <li>- Few have the proper keypads.</li> <li>- All need a Braille sticker.</li> <li>- Some may need a software upgrade.</li> </ul>	<p>Options/Prices*</p> <table border="1"> <tr> <td>Complete ADA upgrade</td> <td>\$ 750.00</td> </tr> <tr> <td>Keypad Upgrade</td> <td>\$ 550.00</td> </tr> <tr> <td>Braille sticker</td> <td>\$ 10.00</td> </tr> <tr> <td>S/W upgrade (\$95.00)</td> <td>Waived</td> </tr> </table>	Complete ADA upgrade	\$ 750.00	Keypad Upgrade	\$ 550.00	Braille sticker	\$ 10.00	S/W upgrade (\$95.00)	Waived				
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	<p>Tranax 1000 1100 2000 2200</p>	<p>Description</p> <ul style="list-style-type: none"> <li>- All need headphone jacks.</li> <li>- Some need proper keypads.</li> <li>- All need a Braille sticker.</li> <li>- Some may need software upgrade.</li> <li>- Some may need a new Mainboard.</li> </ul>	<p>Options</p> <table border="1"> <tr> <td>ADA Headphone Kit</td> <td>\$ 400.00</td> </tr> <tr> <td>Keypad Upgrade</td> <td>\$ 550.00</td> </tr> <tr> <td>Braille sticker</td> <td>\$ 10.00</td> </tr> <tr> <td>Mainboard</td> <td>\$ 300.00</td> </tr> <tr> <td>Complete Upgrade Kit</td> <td>\$1,000.00</td> </tr> <tr> <td>S/W upgrade (\$95.00)</td> <td>Waived</td> </tr> </table>	ADA Headphone Kit	\$ 400.00	Keypad Upgrade	\$ 550.00	Braille sticker	\$ 10.00	Mainboard	\$ 300.00	Complete Upgrade Kit	\$1,000.00	S/W upgrade (\$95.00)	Waived
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	<p>Triton 9100 9700</p>	<p>Description</p> <ul style="list-style-type: none"> <li>- Some units need a headphone jack</li> <li>- Some need the proper Keypad.</li> <li>- Some need a Braille sticker.</li> <li>- Some may need a new Mainboard.</li> </ul>	<p>Options</p> <table border="1"> <tr> <td>ADA w/ mainboard</td> <td>\$ 600.00</td> </tr> <tr> <td>Keypad</td> <td>\$ 600.00</td> </tr> <tr> <td>Braille sticker</td> <td>\$ 10.00</td> </tr> <tr> <td>ADA kit inc. braille</td> <td>\$ 100.00</td> </tr> <tr> <td>Mainboard</td> <td>\$ 250.00</td> </tr> <tr> <td>Complete Upgrade Kit</td> <td>\$ 1,200.00</td> </tr> </table>	ADA w/ mainboard	\$ 600.00	Keypad	\$ 600.00	Braille sticker	\$ 10.00	ADA kit inc. braille	\$ 100.00	Mainboard	\$ 250.00	Complete Upgrade Kit	\$ 1,200.00
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	<p>Triton 9600</p>	<p>Description</p> <p>All of these units need a complete upgrade which includes keypad, head phone jack, and Braille. If unit has a SDD Delarue 1700 dispenser it can be taken out and put into a brand new ADA compliant Hantle 1700W machine.</p>	<p>Options</p> <table border="1"> <tr> <td>ADA kit inc. everything</td> <td>\$ 900.00</td> </tr> <tr> <td>1700W upgrade using existing dispenser*</td> <td>\$ 1,500.00</td> </tr> <tr> <td>Replace unit with new ADA compliant ATM (Hyosung-1800SE)</td> <td>\$ 2,000.00</td> </tr> </table>	ADA kit inc. everything	\$ 900.00	1700W upgrade using existing dispenser*	\$ 1,500.00	Replace unit with new ADA compliant ATM (Hyosung-1800SE)	\$ 2,000.00						
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	 <p>Tidel IS 1000 / 2000</p>	 <p>Triton Mako</p>	<p>Description</p> <p>According to their manufacturer, these units do not have an upgrade kits available for them. If unit has a SDD Delarue 1700 dispenser it can be taken and put into a brand new ADA compliant Hantle 1700W machine.</p> <p>Options</p> <table border="1"> <tr> <td>Replace unit with new ADA compliant ATM (Hyosung-1800SE)</td> <td>\$ 2,000.00</td> </tr> <tr> <td>1700W upgrade using existing dispenser*</td> <td>\$ 1,500.00</td> </tr> </table>	Replace unit with new ADA compliant ATM (Hyosung-1800SE)	\$ 2,000.00	1700W upgrade using existing dispenser*	\$ 1,500.00								
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<p>Hantle 1700 W</p>		<p>Hyosung 1800SE</p>													

\*Prices are to subject to change